Rob Boland

Unveiling the Reward Gateway Edenred Roadmap

Unlocking The Future Of HR

Innovations In Software Revolutionising The Workplace

BlackBerry
Thu, May 20
12:21 PM
(3) Messages
BlackBerry
12:21
Wednesday, May 21
(3) Messages
BlackBerry
Fri, May 20
12:21 PM
Messages

“HR Tech is going to evolve at a faster pace in the next 12 months than it has over the past decade...”

The way organisations manage HR has transformed

62%

of HR managers say that adopting new tech has become a larger priority

49%

say exploring how AI can benefit HR has also increased in priority

The three largest roadblocks for HR in the adoption of tech

Budget

(41%)

Inconsistent experience

(25%)

Too many platforms

(23%)

Source: The HR Priority Report 2024, Reward Gateway

The road ahead is changing

Key Innovations in HR Technology

01 Integrated HR Technology Platforms

02 Native Mobile-First Solutions

03 Personalisation

04 Employee Wellbeing

05 Analytics

06 AI and Machine Learning

01

Integrated HR Technology Platforms

Average HR tech stack at
enterprise level company is

15-35 platforms

Source: SHRM

Overlap - unnecessary platforms

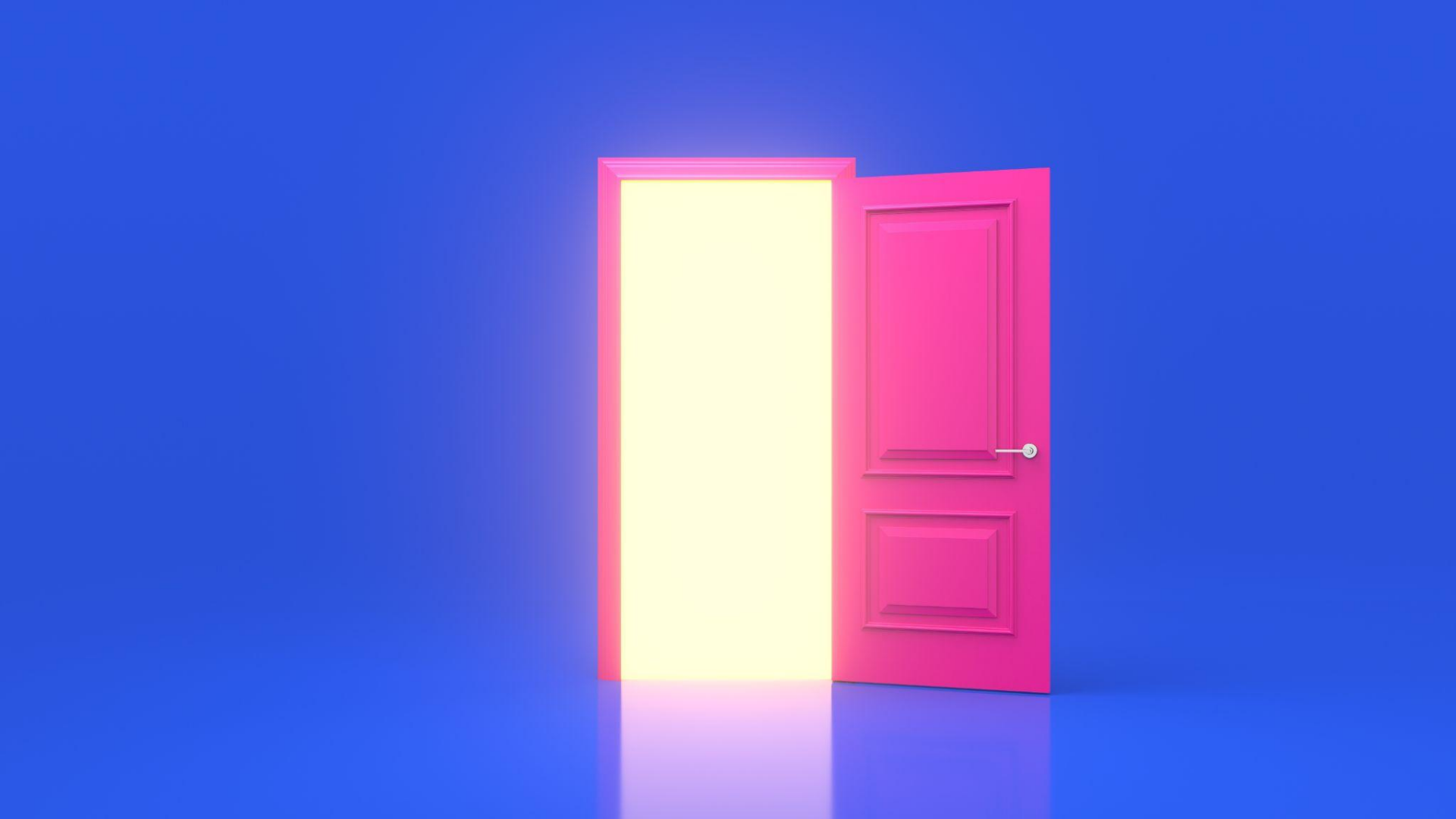
Too many platforms to manage

Employees are confused or overwhelmed

Waste of time, money and resource

Proving ROI is difficult

Too many passwords to remember



Over 4,000

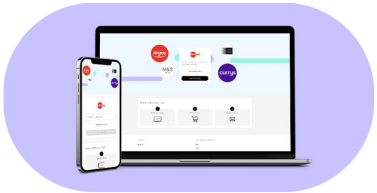
integrations

Breadth of offering

Employee Engagement

Select Incentives

Public Social Programmes



SmartHub®

Select Platform

- Employee Discounts
- Employee Benefits
- Reward and Recognition
- Employee Communications
- Employee Wellbeing

- Select Incentives
- Public Social Programme

02

Native Mobile-first solutions

Why do we need to be mobile-first?

01

Increasing trend of remote work

02

Accessibility for frontline workers

03

Connect and engage regardless of location

The average person spends

4 hours 37 minutes

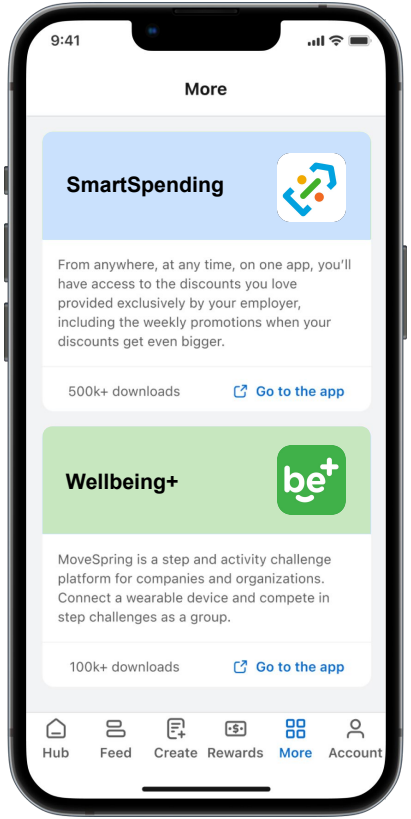
on their phone every day

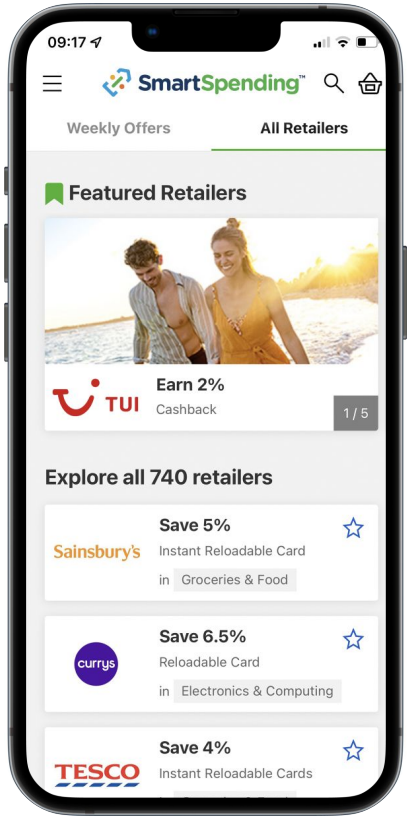
80%

of the global workforce is deskless

Skedulo, State of Deskless Work Report, 2022

Single entry point with Connect+



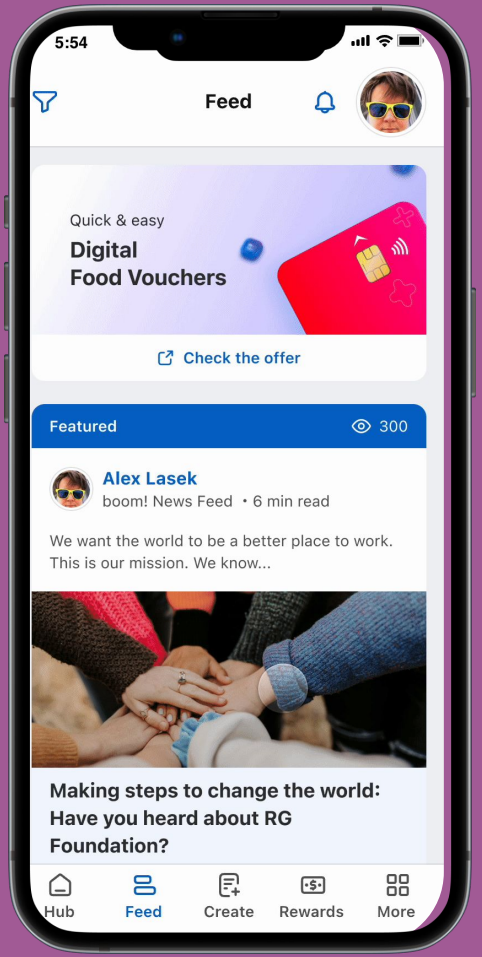


Connect+

Here
Now
Employee Discounts
Employee Benefits
Employee Wellbeing
Integrated Apps
Partnerships
Reward and Recognition

03
Personalisation

Personalised Feed in Your pocket



Tailored Communications

- Blogs
- Emails
- Notifications

04
Employee wellbeing

Supporting employee wellbeing leads to improved...

- Productivity
- Employee engagement
- Staff retention
- Innovation and creativity
- Organisational reputation

Our Innovation in Wellbeing

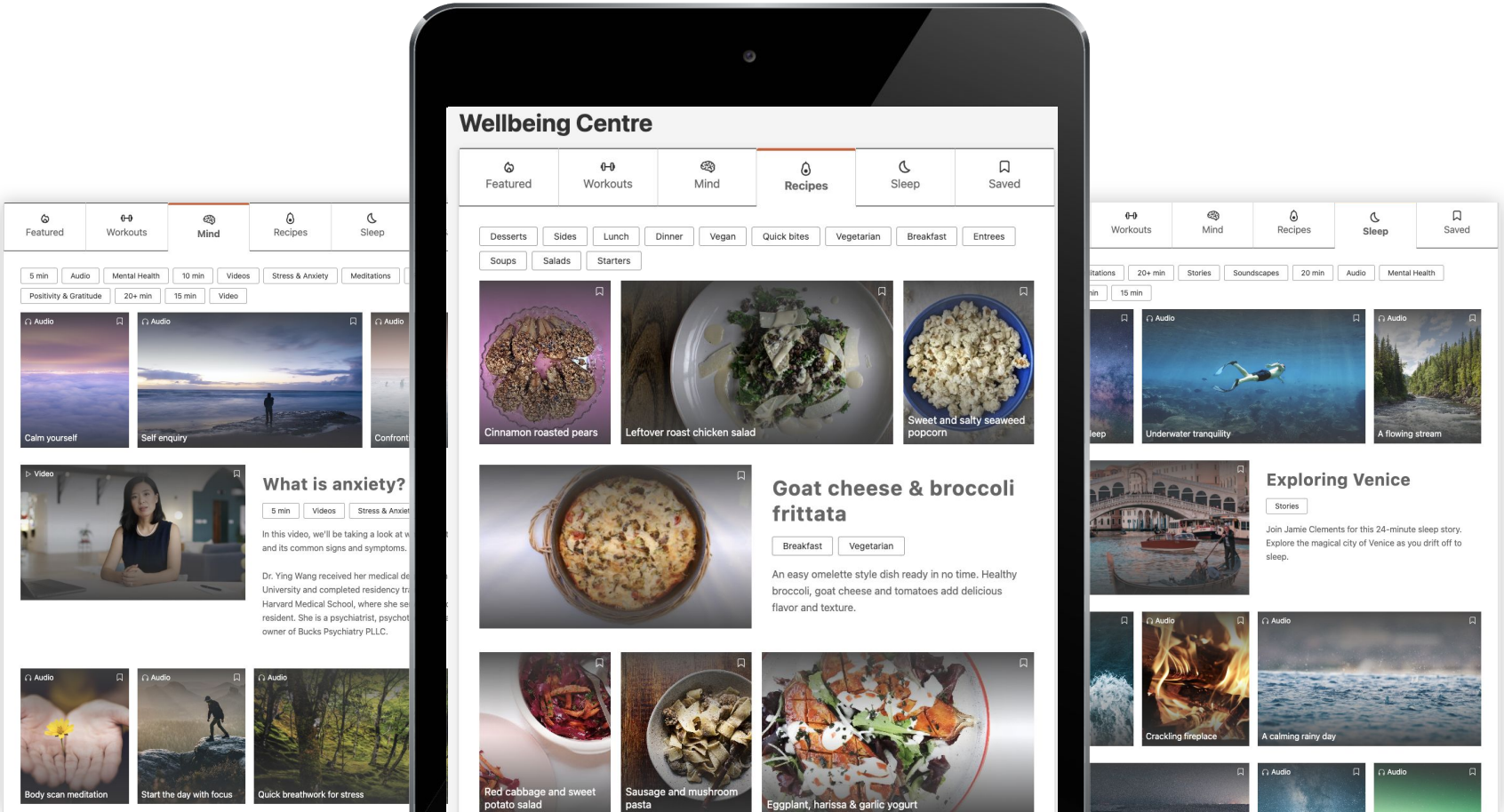
Coming soon

Launch of new **Wellbeing Centre**

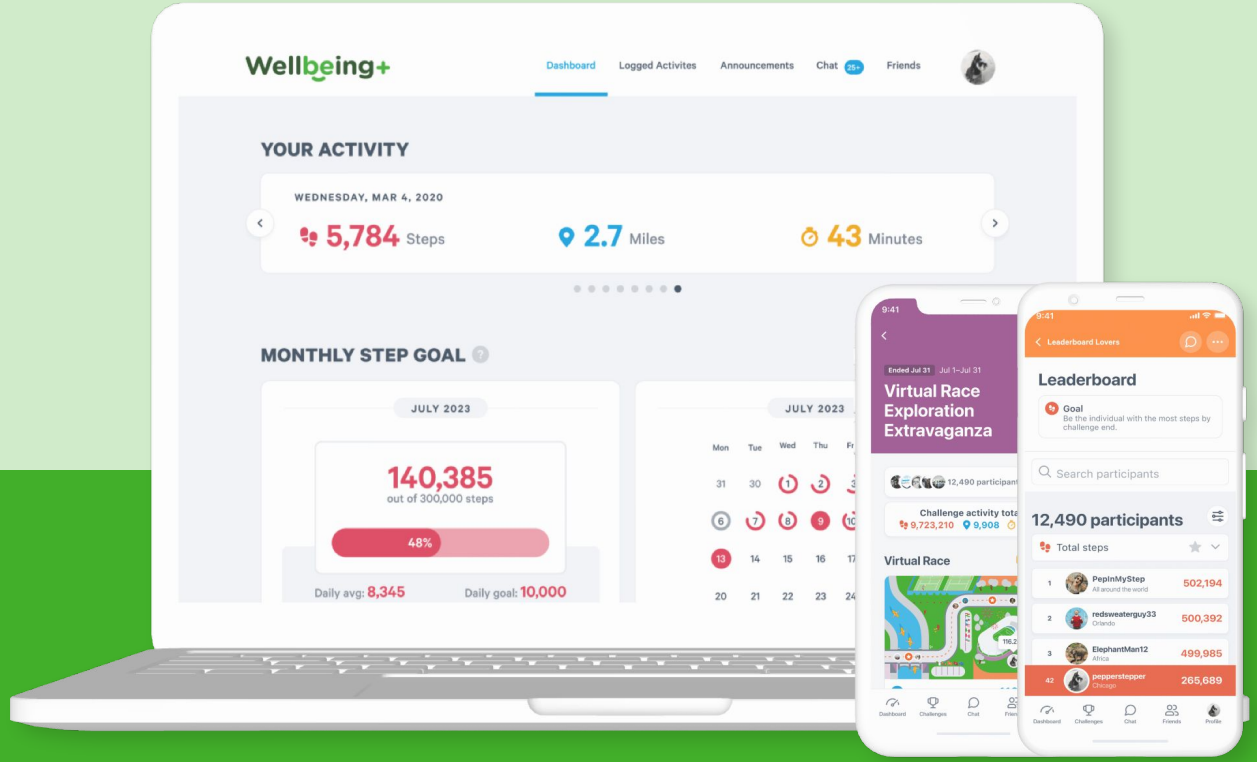
Global rollout of **Wellbeing+**

Global **partnerships** with Nudge and Unmind

New and improved Wellbeing Centre



Wellbeing+


Wellbeing+
Dashboard
Logged Activites
Announcements
Chat
Friends
YOUR ACTIVITY
WEDNESDAY, MAR 4, 2020
5,784 Steps
2.7 Miles
43 Minutes
MONTHLY STEP GOAL
JULY 2023
140,385
out of 300,000 steps
48%
Daily avg: 8,345
Daily goal: 10,000
Virtual Race Exploration Extravaganza
Virtual Race
Leaderboard
Goal
Search participants
12,490 participants
Total steps
PepInMyStep 502,194
redsweaterguy33 500,392
ElephantMan12 499,985
pepperstepper 265,689

05
Analytics

We are surrounded by
mountains of information

With Analytics, we can:

Make more informed decisions

Identify workplace patterns, trends and gaps

Analyse HR metrics and performance indicators

Identify areas for improvement

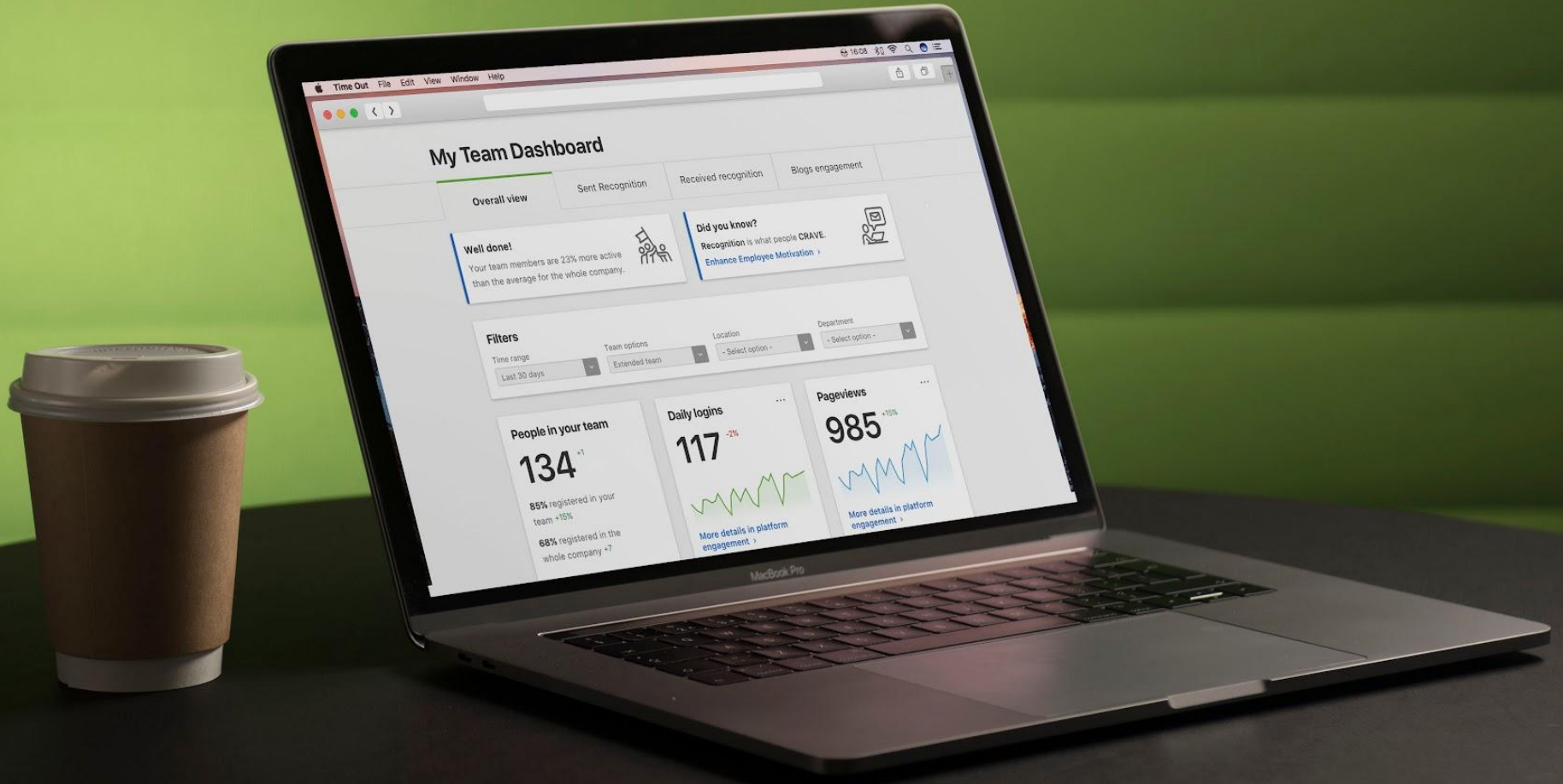
Optimise HR strategies over time

Analytics with Reward Gateway | Edenred

Two billion data points across RGER

New data team and data lake

Commitment to proving the **ROI of Appreciation**

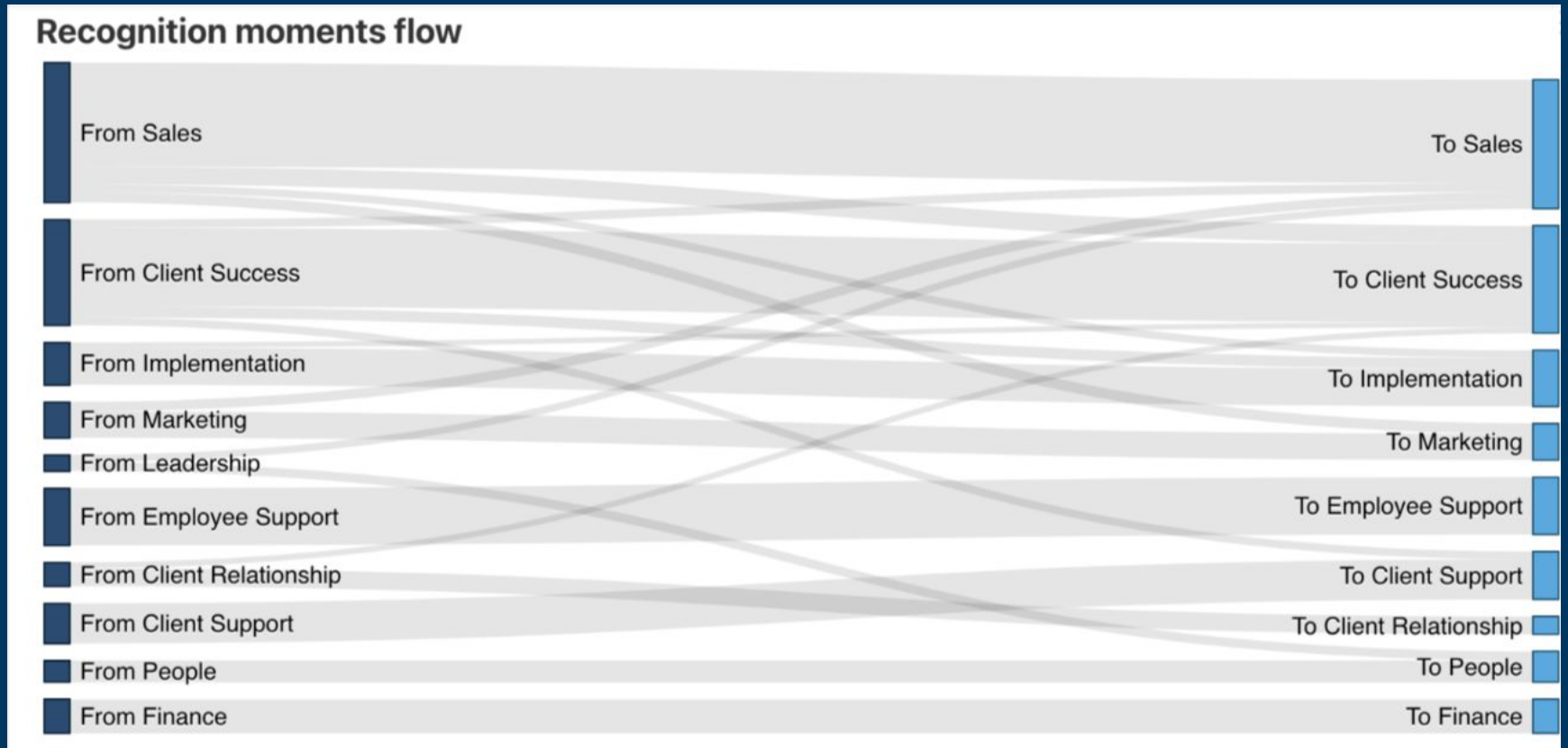

Time Out File Edit View Window Help
My Team Dashboard
Overall view
Sent Recognition
Received recognition
Blogs engagement
Well done!
Your team members are 23% more active than the average for the whole company.
Did you know?
Recognition is what people CRAVE.
Enhance Employee Motivation
Filters
Time range
Last 30 days
Team options
Extended team
Location
- Select option -
Department
- Select option -
People in your team
134
85% registered in your team +15%
68% registered in the whole company +7
Daily logins
117
-2%
More details in platform engagement
Pageviews
985
+15%
More details in platform engagement
MacBook Pro

Analytics for Communications

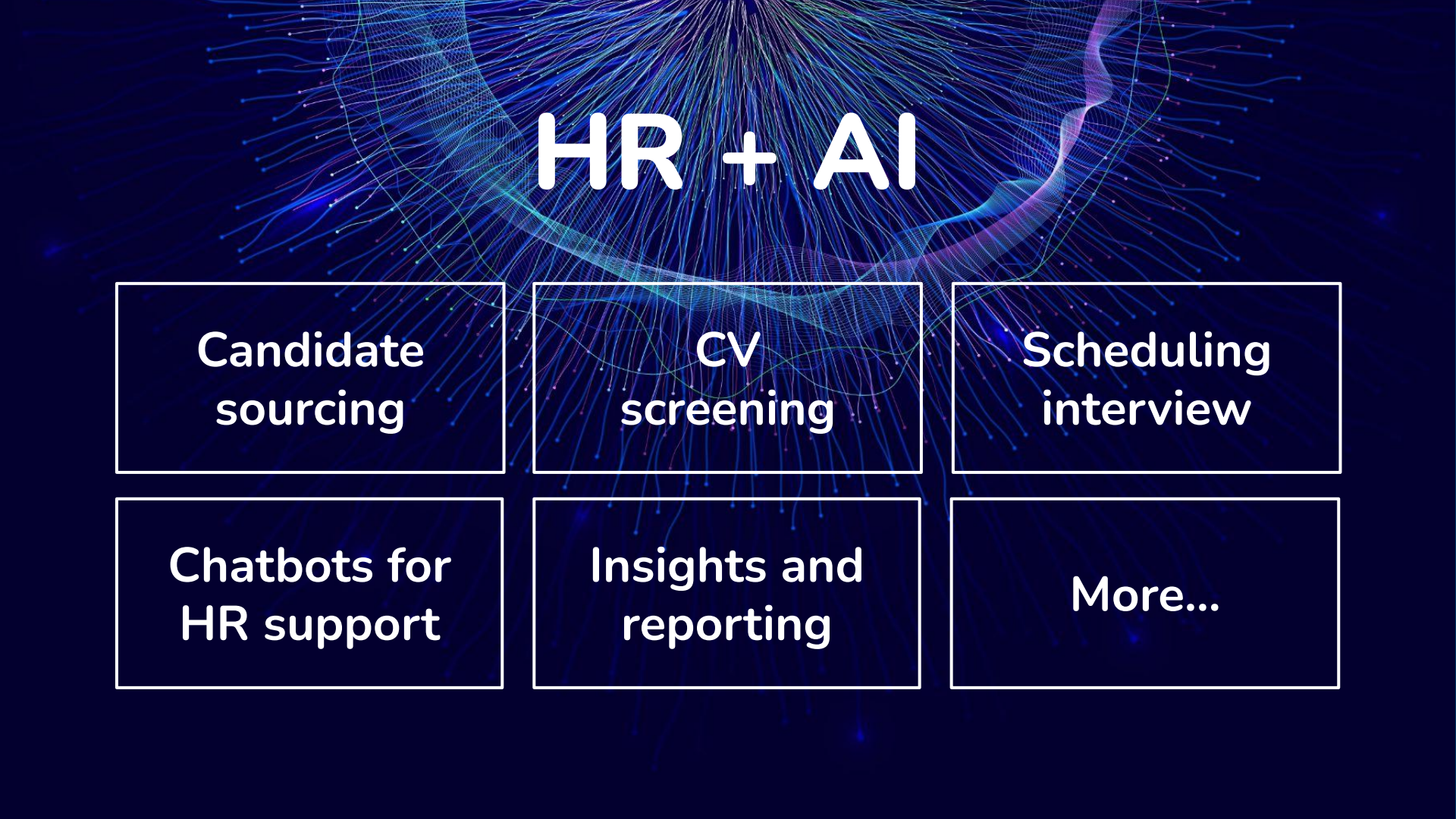
Most Popular Posts

#	Title	Author	Date published	Total views	Unique views	Reactions	Comments
1	New look Book benefit	Christina Kelly	22 Apr 2024	1614	532	106	23
2	Nick Burns announces Reward Gateway has been acquired by Edenred	Nick Burns	15 May 2023	1282	567	124	17
3	A goodbye and a thank you to you	Lou Kwakye	27 Mar 2024	1128	407	151	31
4	People Strategy and Benefits Review update…	Nebel Crowhurst	17 Apr 2024	1028	560	58	6
5	Introducing Your Executive Leadership Team	Nick Burns	21 Jul 2023	994	486	103	1
6	Your questions answered from ESP4 & Town Hall	Nebel Crowhurst	18 May 2023	929	423	41	2

Analytics for Recognition



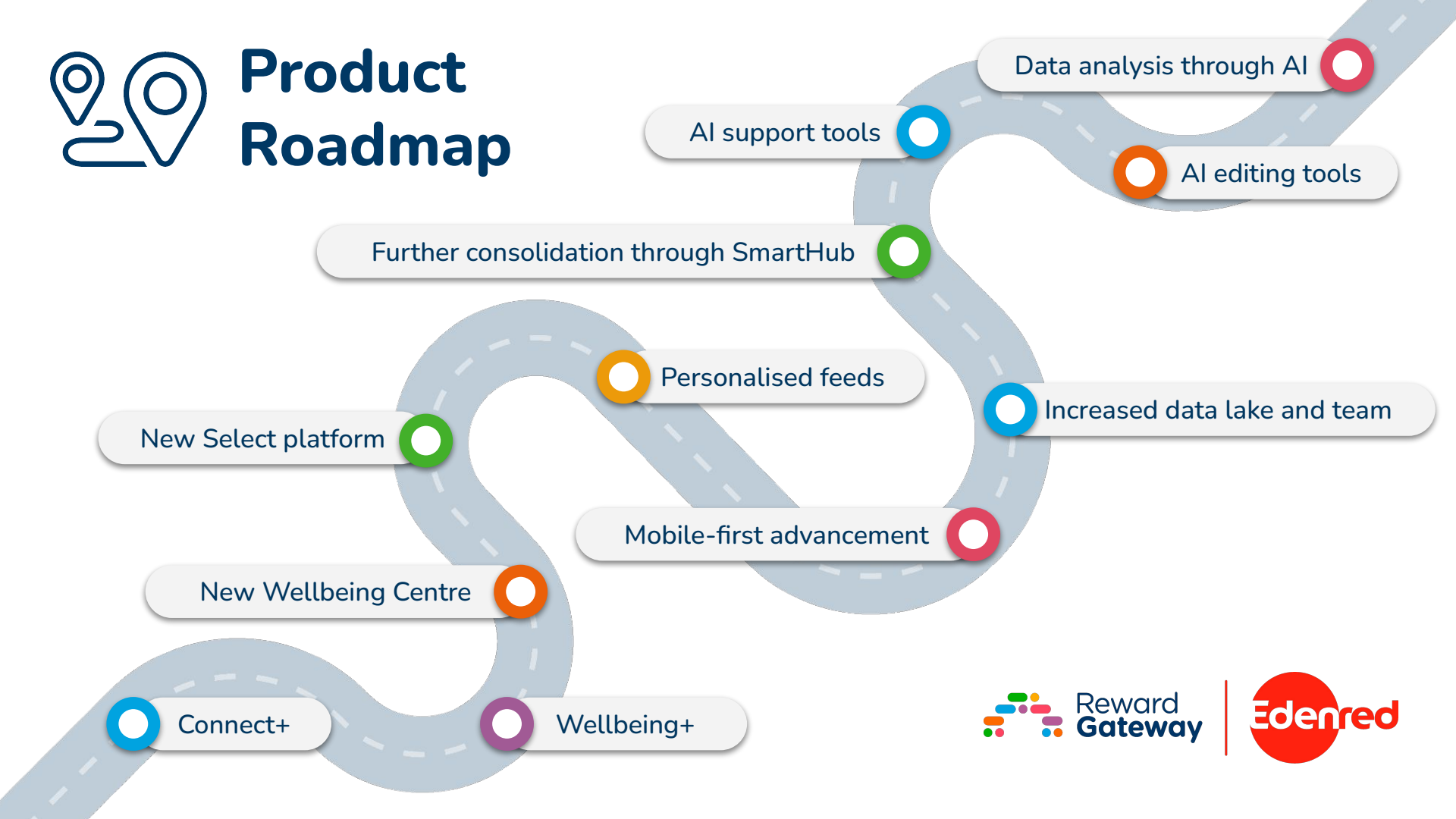
06
AI & Machine Learning


HR + AI
Candidate sourcing
CV screening
Scheduling interview
Chatbots for HR support
Insights and reporting
More...

How we're harnessing AI and Machine Learning

- AI-powered support tools
- Personalisation through AI
- AI editing tools
- Data Analytics through AI
- AI-supported wellbeing resources

Product Roadmap



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