

ENGAGEMENT  
EXCELLENCE  
**SUMMIT2021**

# Boost Connection and Engagement with a Remote and Hybrid Workforce



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Employee Engagement  
Consultant  
**Reward Gateway**



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Head of Global Engagement and  
Internal Communications  
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ENGAGEMENT  
EXCELLENCE  
**SUMMIT2021**

Recognition

Job Design

Learning

Leadership

Management

Purpose, Mission and Values

Open & Honest Communication

Pay & Benefits

Pay & Benefits

Workspace

Wellbeing

Workspace

Wellbeing

## Welcome to boom!

Do you have news to share with RG? Contact us at #askthepeopleteam today.

### We Are Human Week is going virtual!

Throughout We Are Human Week, December 7-11, we'll be celebrating our diversity pillars through activities with a range of charity partners.

Find out what activities are happening and how you can take part in Rob's latest boomboost.

[Read more](#)

### WE ARE HUMAN WEEK



December 7-11, 2020

### boom! Discounts



The easy way to save!

### boom! Newsfeed

[Write a new post](#)

#### Featured

#### Why you should be asking "Have you checked Success?"



by Will Tracz · 55 mins ago  
6 👍 🗨️ 21 🔗



#### GUS Marketing Update - November 16, 2020

by Rachel Weeks · 1 day ago  
6 👍 🗨️ 2 🔗



#### Doug's Weekly Update - Me Time

by Doug Butler · 1 day ago  
55 👍 🗨️ 8 🔗 179 🔗



#### RG to extend Season 3 Benefit to All...

by Doug Butler · 1 day ago  
108 👍 🗨️ 8 🔗 315 🔗



#### 1-on-1 conversation starters that...

by Oak Krova · 4 days ago  
12 👍 🗨️ 2 🔗 75 🔗

[See all posts](#)

### Supporting Racial Equality Initiatives through the

### RG FOUNDATION



#### The RG Foundation nomination window opens to support Racial Equality Initiatives

Until the 18th of December 2020 the RG Foundation nomination window will be open, meaning that you have the opportunity to put forward an organisation that meets the criteria to apply for a grant.

[Find out more](#)

#### Follow us on instagram!

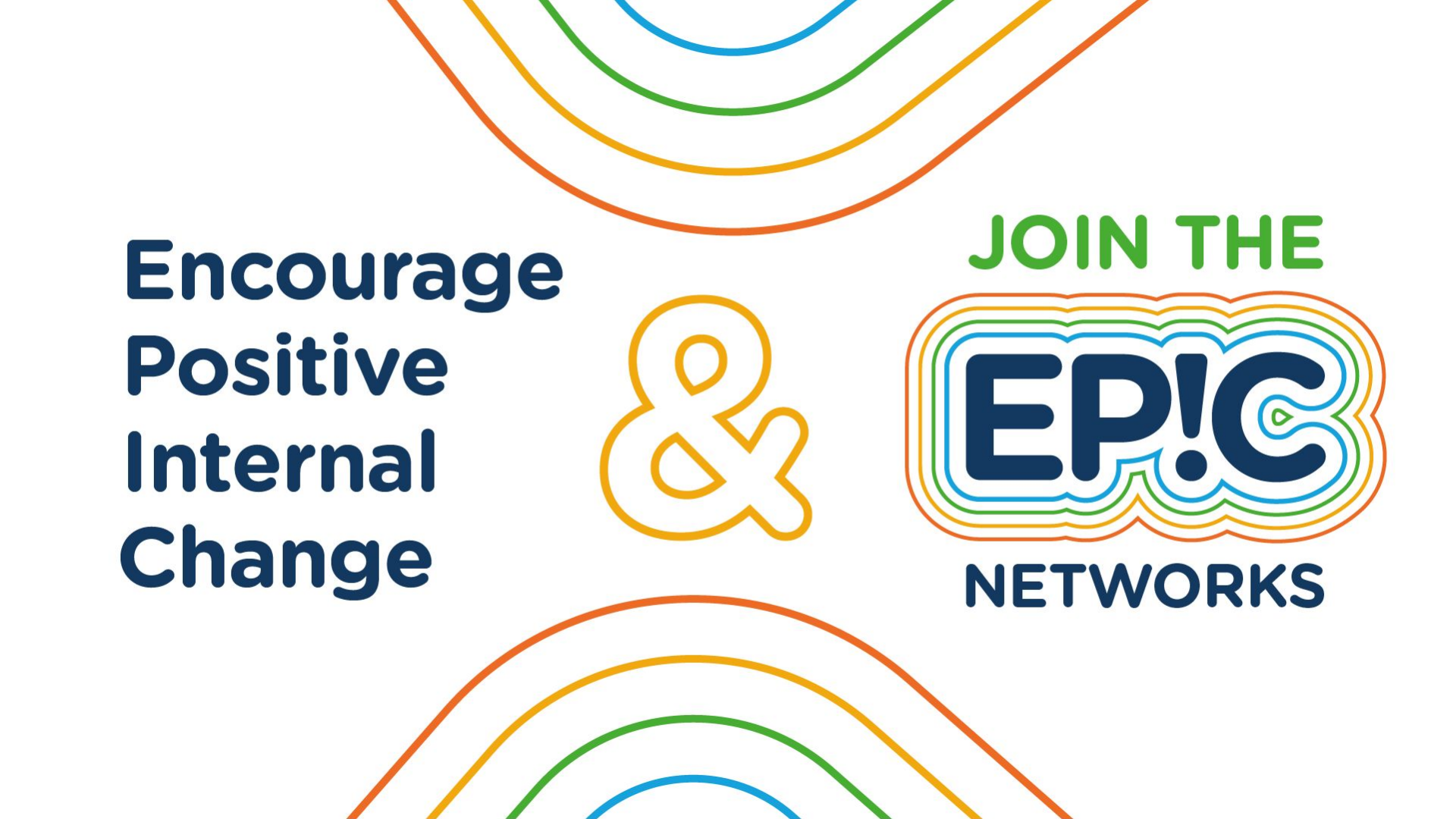


We Are Human Week is going virtual 🗨️ Check out 5 ways you can get involved December 7-11! Contact Rob Marsh to sign up for any of the events! #wearehuman #rgfoundation #givingbackpavevitual #rgpeople 7 hours ago



Do you know about Project Indiana? Check out Adis' latest post for a diverse, inclusive, and safe way to follow.





**Encourage  
Positive  
Internal  
Change**



**JOIN THE**



**NETWORKS**



**Accessibility**



**Age**



**LGBTQIA+**



**Race and  
Ethnicity**



**Women**



## Be part of something EPIC



by **Cat Lewis**

posted 2 weeks ago in [boom! Newsletter](#) · 4m read

[Following](#) 196 followers

[Full post](#)

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In 2020, Reward Gateway made progressive steps forward in making RG a better and more inclusive place to work. We introduced new online resources, employee networks, global training programmes and our race strategy. You opened your hearts, eyes and ears Cat to learn more about the world we live in and the people you work with.

You connected, supported and encouraged each other to have bold conversations. New friendships were forming, new ways of thinking happening, all in the midst of a year when we could have been the most disconnected yet and we came to understand what you were doing was EPIC.



### How we'll be celebrating International Women's Day 2021

by Pippa Van Praagh  
posted 1 week ago in EPIC News · 2m read

[Edit post](#)  
[Alerts sent](#)

[Following](#) 14 followers



In just a couple of weeks it's one of the most important dates in the calendar, well for us within the Women & Allies Network anyway, as it's **International Women's Day on 8 March**.

With so many of us working remotely at the moment we spoke with the Experience Managers in each location and decided not to send anything or do the usual desk-drops in our Plovdiv office. Instead we are focusing on



Celebrating and supporting Pride in style!

### #NoLabels: Diversity and Inclusion workshop in Plovdiv

by Lazar Bosakov  
posted 11 months ago in boom! Newsfeed · 1m read

[Edit post](#)  
[Alerts sent](#)

[Following](#) 195 followers

Stereotyping and categorisations are such a natural human phenomenon that we don't even pay attention to them anymore or even worse – have normalised them completely.

The truth is that putting people in boxes influences our overall attitude, leads to negative behaviour patterns and deprives us from seeing clearly the deepest of human potential, thus hurting badly our relationships with others.

Here at RG we support diversity, because we have seen how the different backgrounds and



### Women's Wellbeing in October

by Pippa Van Praagh  
posted 4 months ago in EPIC News · 3m read

[Edit post](#)  
[Alerts sent](#)

[Following](#) 14 followers

October is a really busy month for wellbeing, especially for women! It was a little hard to know where to put our efforts but we decided to focus on Breast Cancer Awareness month this year, as this is a global campaign and will unfortunately impact so many women in their lifetimes.

If you haven't already, then please [sign up for our Boobette session](#) on 22 October where charity [CoppaFeel!](#) will talk through the signs and symptoms of breast cancer and how to check your breasts / pecs properly (remember, men can get breast cancer too).

Although we are focusing on Breast Cancer Awareness, it doesn't mean that we want to ignore the very important other campaigns happening in October. So, please read on for more information and support.





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# Events



Celebrating and supporting Pride in style!

## Women's Wellbeing in October



by [Pippa Van Praagh](#)  
posted 4 months ago in [EPIC News](#) · 3m read

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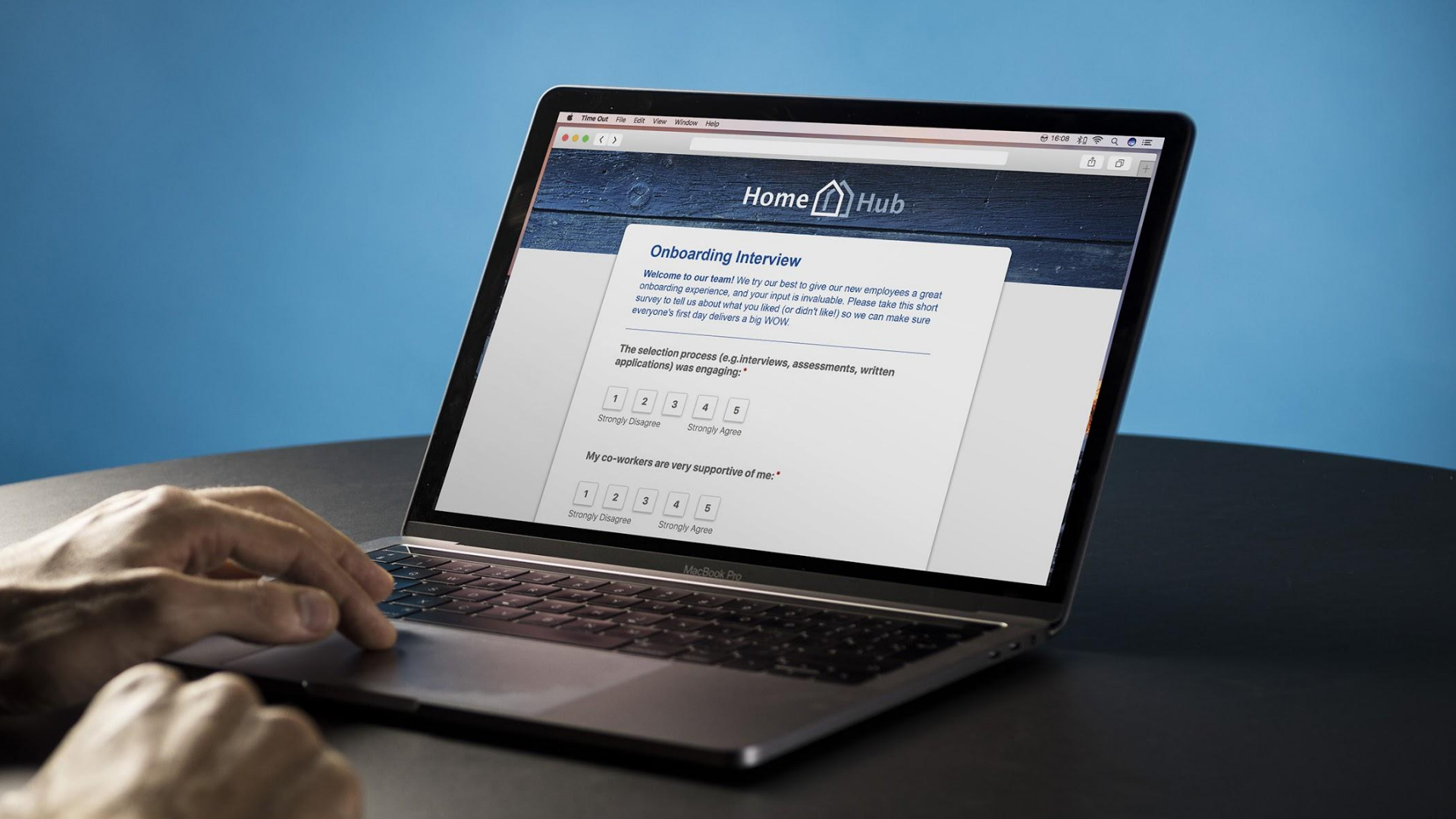
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**Timeline**



### Onboarding Interview

Welcome to our team! We try our best to give our new employees a great onboarding experience, and your input is invaluable. Please take this short survey to tell us about what you liked (or didn't like!) so we can make sure everyone's first day delivers a big WOW.

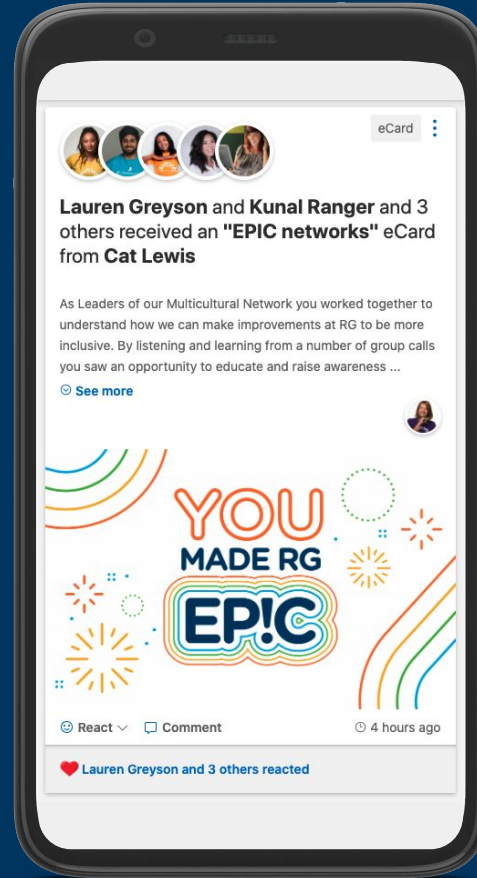
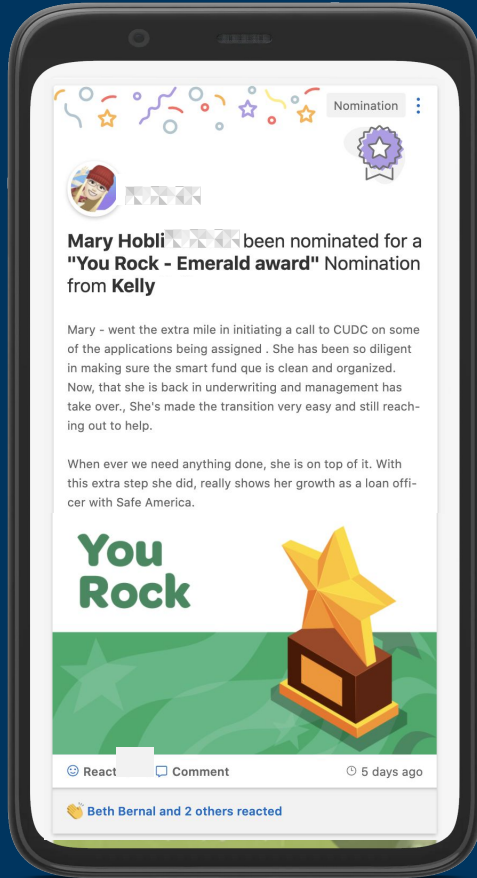
The selection process (e.g. interviews, assessments, written applications) was engaging:\*

1    2    3    4    5  
Strongly Disagree                      Strongly Agree

My co-workers are very supportive of me:\*

1    2    3    4    5  
Strongly Disagree                      Strongly Agree







150 Followers = 34% Engagement

34 Network Leaders = 8% Pro Active

5 Leadership Team Champions

1 focus - Be EP!C

Edit page

# 28 Days of Fun

## Dunelm Post



What's the story?  
by [Dunelm](#) 27 mins ago  
1 ❤️ 1 🗨️

How we celebrated  
by [Dunelm](#)  
12 ❤️ 1 🗨️

We need your help!  
by [Dunelm](#)  
16 ❤️ 8 🗨️

Celebrating Covid 2020  
by [Dunelm](#)  
65 ❤️ 34 🗨️

See all posts

## Check out our latest Just to Say eCards

Send Recognition

[MW](#) [mwh](#) has received "Congratulations" card from [Barnardie](#)  
3 hours ago

[SAC](#) [S](#) and others have received "You're Tea-rific" card from [Barnardie](#)  
4 hours ago

[SAC](#) and [S](#) have received "You're Magnificent" card from [Barnardie](#)  
4 hours ago

## Wellbeing Newsfeed

Write a new post



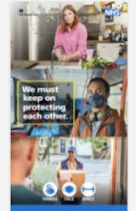
Day 8... Getting into routine  
by [Dunelm](#)  
4 ❤️ 264 🗨️

Day 7... Just Ride  
by [Dunelm](#)  
13 ❤️ 7 🗨️

Day 9... Remember My Possible Self...

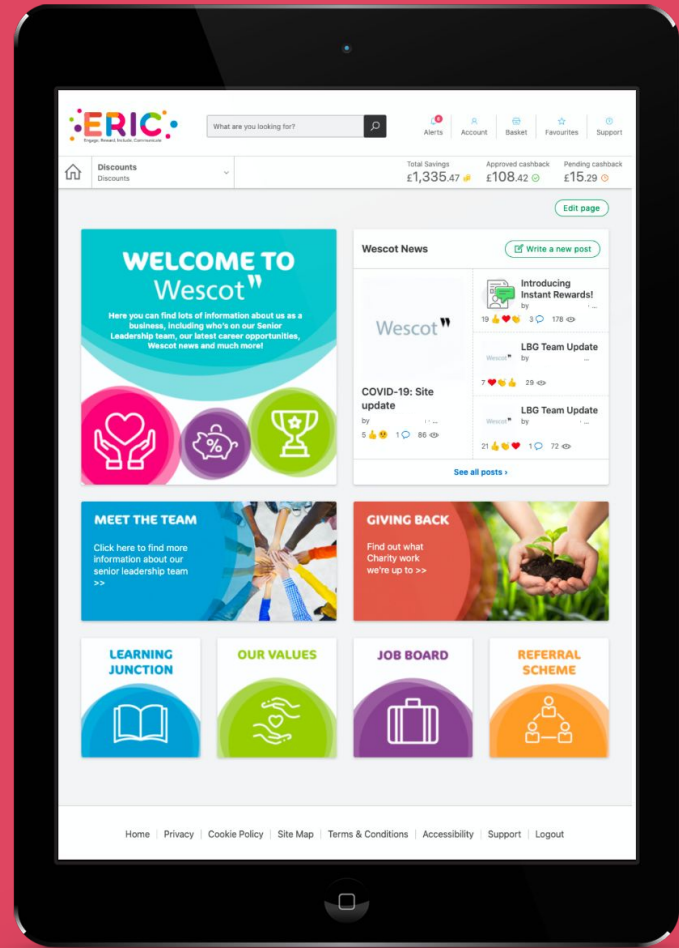
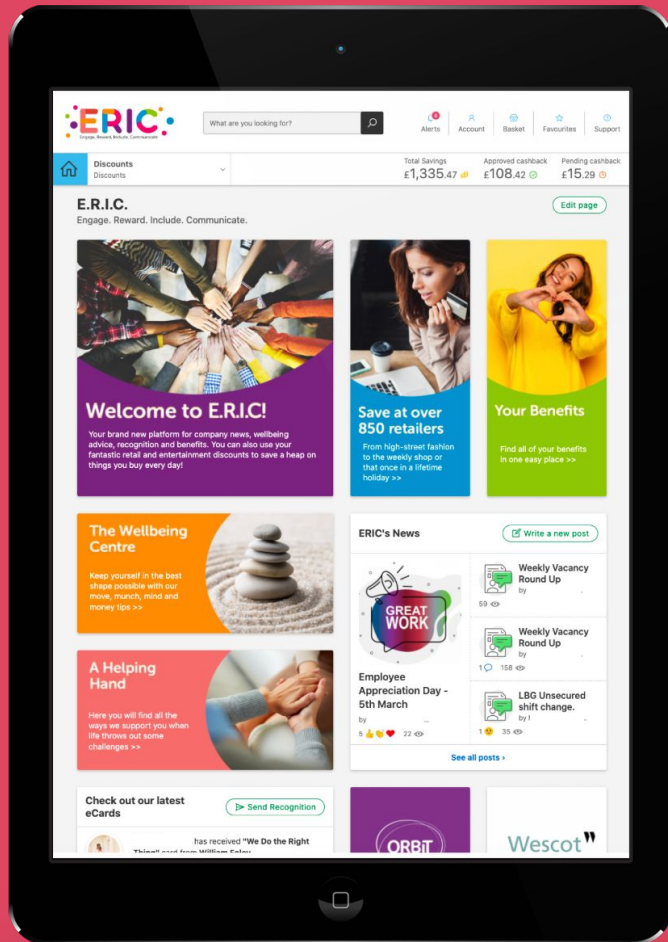
Day 6... Happiness  
by [Dunelm](#)  
14 ❤️ 5 🗨️

See all posts



## Learning Hub





Everything you need for life at KP

Edit page



Virtual Town Hall

We're having to do our Town Hall differently this year. It won't make up for face to face interaction but it's a chance for you to hear from each member of the Exec as they give an update on the business.

Read more

KP4ME newsfeed

Write a new post



Maintaining your mental health during the winter...

69 likes 2 comments



A message from...

Moving away from KPNet to...

See all posts



- Quick Links
- Gmail
  - Google Calendar
  - Google Drive
  - Google Hangouts user guide

Check out our latest Call Out Cards

Send Recognition

- AB Alex Beardsley has received "Personal ownership" card from Leahley Harby 16 mins ago
- DC David Chapman has received "Positive attitude" card from Andy Webb 1 hour ago
- PL Peter Latham has received "Personal ownership" card from Eleanor Townsend 2 hours ago







# Time for Q&A

Got a question?  
Please comment in  
the chat thread.



Welcome to our blog: Your inspiration for Employee Engagement

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What's New?



Kylie Terrell  
Employee Engagement Consultant

7 min read

How to integrate technology to increase employee engagement



Rachel Weeks  
Head of U.S. Growth Marketing

2 min read

An Inside Look into our Second Engagement Excellence Live

Most Popular

How to scale Diversity, Equity and Inclusion initiatives

6 min read

40 Ideas to improve company culture and boost morale

4 min read

Five recognition examples for managers to try at work

4 min read

The Reward Gateway Story: A look back at our first month during COVID-19

8 min read

The battle between monetary and non-monetary employee recognition and reward

7 min read

Sign-up at [rg.co/ourblog](https://rg.co/ourblog)

The image features a central text message, "Let's make the world a better place to work", set against a background of a radial pattern of lines. The lines radiate from the center, creating a sunburst or starburst effect. The lines are primarily dark blue, but are interspersed with lines in various colors including orange, yellow, green, light blue, pink, and purple. The text is written in a bold, dark blue, sans-serif font and is slightly tilted upwards to the right. The overall composition is dynamic and energetic, suggesting a positive and forward-looking message.

**Let's make the  
world a better  
place to work**



# Quick Tips

1. Maintain daily connection for both online and offline employees
2. Define the principles that will guide your comms strategy
3. United leadership team equals stronger support for your people
4. It's not just about business to employee, but creating employee to employee conversation
5. Listen, plan, act, repeat